KING

COMMUNITY BENEFITS
YEAR 2 (2020) PROGRESS

26 of 37 = 70% of Community Benefits are trending in the desired direction

- **4 of 37 measures have data with no change in trend from 2019**
  (Maintain positive trends from their established baseline)
- **4 of 37 measures have no data available in 2020**
- **3 of 37 measures not trending in the desired direction**

A GREEN AND SUSTAINABLE FUTURE

Benefit	Trend
Decrease % of Annual Corporate GHG Emissions	🟢
Increase Net % of Tree/Forest Area Coverage in King	🟡
Increase % of Wetland Coverage in King	🔺
Increase Volume of Invasive Species Removal	🔴
Increase # of Stormwater Ponds in Good Condition	🟢
Increase % of Waste Diverted from Landfills	🟢
Decrease % of Corporate Non-Renewable Energy Consumption	🟢
Decrease Average Water Consumption Per Capita	🔴

LEGEND

- 🟢 = Trending in the Desired Direction
- 🟡 = No Trend Change from Previous Reporting Year
- 🔴 = Not Trending in the Desired Direction
- 🔺 = Data Unavailable for the Current Reporting Year

INVESTING IN INFRASTRUCTURE

Benefit	Trend
Increase % of Pedestrian or Cyclist Friendly Roads in King	🟢
Increase % of Trail Use by Citizens	🔺
Increase % of Local Roads and Bridges in Top Rated Condition	🟢
Increase % Township with Broadband, Fibre or Cellular Coverage	🟢
Increase % of Township Parks and Facilities that are Partially or Fully Accessible	🟢
Increase % of Core Area Accessible Streetscaping	🟢
Increase % of Reserve to Debt Ratio	🟡

CULTIVATING SAFE, HEALTHY AND RESILIENT COMMUNITIES

Benefit	Trend
Decrease Average Speeds on Local Roads	🔺
Increase # of Properties in Compliance with the Ontario Fire Code	🟢
Maintain Compliance or Surpass Minimum Safety and Quality Department Standards	🟢
Increase # of Township Spaces with Accessibility Enhancements	🟢
Increase % of Program Attendance (Based on Spots Filled)	🔴
Increase Value of Annual Commercial, Industrial and Institutional Building Permits	🟢
Increase Assessment Value of Non-Residential Classes of Properties	🟢
Increase % of Assets that Meet Service Level Requirements	🟢
Increase % of Township Facilities with Standby Backup Generators	🟡
Increase # of Emergency Reception Centres that can be put Online Immediately	🟡
Increase Strength of Water and Wastewater Systems in King	🟢

SERVICE DELIVERY EXCELLENCE AND INNOVATION

Benefit	Trend
Increase % of Community Engagement on Township Projects/ Programs and Initiatives	🟢
Increase % of Township Services that can be Completed Online	🟢
Increase # of Implemented Initiatives from Approved Master Plans or Long Term Growth Frameworks	🟢
Increase # of Up-to-Date Policy Frameworks per Annum (+/- 5 Years)	🟢
Increase % of CRM Cases Resolved within (2) Business Days	🟢
Maintain or Increase % of Departments with Corporate Accreditations	🟢
Increase # of External Projects or Initiatives Influenced by the Township of King	🟢
Decrease Program or Project Costs, or Implementation Time as a Result of External Partnerships	🟢
Increase # of Qualified Applicants Per Job Posting	🟢
Maintain or Increase Full Time Employee Retention Levels (Based on Years of Service)	🟢
Increase % of Satisfied Employees	🔺